

## **Quality and Environmental Policy**

We are aware of our responsibility as an organization to achieve breakthrough enhancements and success in our business, and help prevent environmental degradation through our activities.

### **Customer Focus and Satisfaction**

We are committed in delivering only quality products to our customers, and shall communicate this commitment to the whole organization, to ensure customer satisfaction. This can be reflected and achieved through:

- Recognizing and complying with the requirements of our customers
- Providing excellence in our services and solutions
- Setting and implementing effective objectives, targets and programmes to ensure customer value and mutual success
- Reviewing and enhancing our processes in line with the Quality Management System to guarantee continual development and improvement

### **Environmental Preservation**

We are committed in performing and communicating our role as stewards of the environment, to prevent pollution that our business may cause. This commitment be reflected and achieved through complying with the Global Environmental Charter and:

- Recognizing and complying with environmental legislations that address our operations
- Setting and implementing effective objectives, targets and programmes for effective environmental preservation
- Integrating environmental consciousness and preservation in every aspect of our business to mitigate environmental degradation
- Supporting national and regional environmental policies
- Reviewing and enhancing our processes in line with the Environmental Management System for better environmental performance and continual improvement

### **Continual Improvement**

We are committed to working for continual improvement. We will do this by strategically planning, implementing, evaluating and developing our activities, products and services to enhance our Quality and Environmental Management System, and performance.